



Apple A Day Family Medicine

FINANCIAL POLICY

Patients with Insurance and Medicare

1. Please provide a copy of your insurance card at the time of your examination. We must verify the numbers and address on your card in order to bill your insurance properly. If this is your first visit, we will also need a government issued Photo ID.
2. **Please be prepared to pay your co-pay at each visit at the time of registration.** This is a part of your agreement with your insurance company, and we are contractually required by your insurance company to collect the co-pay (if one is due) upon receipt of services.
3. You are responsible to pay any additional amount owed as directed by your insurance carrier within thirty (30) days of the date of your first statement from us. **All balances over 30 days will be assessed interest at the rate of 12% APR or 1% monthly. Balances past due by 30 days will be subject to late fee of \$50.00. Balances past due by 60 days will be subject to an additional late fee of \$100.00. Balances past due by 90 days will be subject to an additional late fee of \$150.00. Balances past due by 120 days will be subject to an additional late fee of \$200.00.**
4. If you feel that your insurance company has processed your claim incorrectly, please let us know. We can send an insurance claim to be reviewed to ensure charges were billed correctly.

Medicaid Patients

For Washington Medicaid patients, we are contracted with “Healthy Options” plans Amerigroup, Coordinated Care, and UnitedHealthcare. We do not accept Idaho Medicaid.

Patients with no insurance or without proof of insurance

Payment is expected when services are rendered unless other arrangements have been made in advance. We do offer a 20% discount when you pay at the time of service.

Credit or Debit Cards

We accept Cash, Check, Visa, MasterCard, and Debit Card for payment on your account. There will be a \$50.00 fee for all returned checks.

No Show Policy

If you do not show up for your appointment, we assess a \$25.00 “no show” fee. If you need to re-schedule your appointment, you must do so at least 24 hours prior to your appointment to avoid the “no show” fee.

If you are having difficulty paying your bill, we will make every effort to help you find a solution. However, if any balance remains on your account after 120 days, and payment arrangements have not been made with our billing department, your account may be turned over to our collections agency. Additional fees may apply. Office policy states that if your account is in collection status you will be at risk of being discharged from our practice.